

FACTS

WHAT DOES MUTUALAID EXCHANGE DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number, income, date of birth, and driving record
- Account transactions and insurance claim history
- Payment history, credit history, and credit-based insurance scores

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons MutualAid eXchange chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does MutualAid eXchange share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes— information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes— information about your creditworthiness	No	We don't share
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	No	We don't share

To limit our sharing

- Call 877-971-6300

Please note:

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call 877-971-6300

Who we are

Who is providing this notice?

MutualAid eXchange

What we do

How does MutualAid eXchange protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does MutualAid eXchange collect my personal information?

We collect your personal information, for example, when you

- Apply for insurance or give us your contact information
- Pay insurance premiums or use your credit or debit card
- File an insurance claim

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *The affiliates of MutualAid eXchange include MAX Insurance Agency, Inc., and MII Management Group, Inc.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *MutualAid eXchange does not share with nonaffiliates so they can market to you.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *MutualAid eXchange doesn't jointly market.*

Other important information

For our customers in AZ, GA, IL, MN, MT, NC, OH, OR, and VA only: You have the right to access your personal information in our possession. To do so, you must write to us at MutualAid eXchange, 9225 Indian Creek Parkway, Ste 840, Overland Park, KS 66210, Attn: Secretary. You must provide us with your complete name, address, phone number, date of birth, and policy number(s). Within 30 business days from when we receive your written request, we will contact you and inform you of the nature and substance of the personal information in our possession that can reasonably be located and retrieved about you. You also have the right to request in writing that we correct, amend, or delete any personal information in our possession that you believe is incorrect.